



## Healthcare

### Leadership, Governance & Risk



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#### The issue

Never more so than now, is the capability and capacity of an organisation's board and senior management team under such scrutiny from outside bodies and regulators.

Equally as service users become more attuned to the services and standards they should be able to expect from their providers there will be an increasing need for organisations to protect their reputation and demonstrate that they have the ability to act as the first line of regulation to identify and tackle issues before they become serious or out of control.

Logic suggests that if a board lacks focus and substance then this may be symptomatic down the line leading to a lack of leadership, poor governance systems and poor risk identification and management.

Deficiencies in these areas, extending out from overall board capability and capacity issues, are currently the main reasons why aspirant foundation trusts are failing during the Monitor assessment process. This learning point – the need to develop capable leadership and governance systems from the top to the bottom and up again - is equally valid for other organisations – trusts, provider arms, commissioners etc.

#### Our solution

Chantrey Vellacott DFK's health practice team is made up of former NHS and private health care executive directors, so they understand the service, the pressures and the politics. Our support is geared to leadership and governance best practice principles and is in tune with regulatory expectations of how risk and performance is managed and how intelligent

decisions are made. Our support is tailor made to your requirements and covers a range of activities across this fundamental area, summarised as follows:

- Capability and capacity assessments achieved through individual board member and senior team interviews, observations and mock board to board assessments
- Development planning aimed at achieving key strategic and operational objectives.
- Individual manager coaching.
- Comprehensive reviews of governance and risk management strategies and frameworks, their application and impacts and recommendations for improvements, from board assurance level down to the coalface.
- Due diligence reviews to raise awareness of risks and issues and better inform decision making.
- Business process reviews to ensure regulatory and compliance reporting is timely and effective.
- A wide range of audit, counter fraud services and data mining facilities.

#### The benefits

Our support and advice will provide your board and organisation with the assurance that its people have the capability and capacity to deliver and that its systems are fit for purpose. Our team will make recommendations that will ensure that development needs are focussed on achieving key strategic and operational priorities and that achieving 'right first time' is a true expectation and outcome for the organisation.



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